

Appendix 1

MODEL FOR ASSESSMENT OF TELEMEDICINE APPLICATIONS

(MAST) is designed to review the effectiveness and contribution to quality of care of telemedicine applications. It is broken into 3 steps:

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| 1 | Preceding Considerations | <ul style="list-style-type: none"> • What is the purpose of the application? • Are there relevant alternatives? • Is this an international, international, regional or local level of assessment? • What is the maturity of the application? • Does the application fit into existing legislation? • Is the telemedicine service reimbursed? • How mature is the application? • What is the relevant number of patients expected to use the application? | |
| 2 | Multidisciplinary Assessment Comparison of the telemedicine application across seven outcome domains with one or more comparator: | Health problem and description of application | Health problem Description of application Technical characteristics Current use of the application |
| | | Safety | Clinical safety (pts and staff) Technical safety (reliability) |
| | | Clinical effectiveness | Effects on mortality Effects on morbidity Effects on health related quality of life |
| | | Patient perspectives | Satisfaction & acceptance Understand of information Confidence in the treatment Empowerment, self effectiveness |
| | | Economic aspects | Amount of resources used when delivering the application Prices for each resource Related changes in use of health care Clinical effectiveness |
| | | Organisational aspects | Process Structure Culture |

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| | | | Management e.g. task shifting, interoperability, communication |
| | | Socio-cultural, ethic and legal aspects | Ethical issues Legal issues Social issues |
| 3 | Assessment of transferability | <ul style="list-style-type: none"> • Cross Border • Scalability • Generalisability | |

Reference

Kidholm K, Ekeland AG, Jensen LK, Rasmussen J, Pedersen CD, Bowes A, Flottorp SA, Bech M. A model for assessment of telemedicine applications: MAST. Int J Technol Assess Health Care. 2012 Jan;28(1):44–51